

# PANCHAKOT MAHAVIDYALAYA

SARBARI o P. O. NETURIA o DIST PURULIA o 723121 (WB)  
NAAC ACCREDITED [Grade-B]

## STUDENTS GRIEVANCE REDRESSAL CELL

### MINUTES & RESOLUTIONS

Meeting 4. Dated: 16-12-2021

MEMBERS		
Sl.	Name of the Member	Capacity
1	Dr. Saptarshi Chakraborty	President
2	Prof. Sandip Kumar Maiti	Convenor
3	Dr. Joydev Panda	Member
4	Prof. Madhurima Mullick	Member
5	Dr. SM Wahidur Rahaman	Member
6	Shri Subrata Chatterjee	Member

#### Agenda

- To monitor the working of complaint portal.
- Promote measures to achieve gender equality and remove gender bias and discrimination.
- Measures to be adopted to solve the complaints received regarding inadequate lights and fans in different classrooms.
- Students have demanded the installation of morris CCTV cameras.

#### Resolutions Adopted

- It has unanimously been decided that a report on the functioning of the online complaint portal will be taken from the software maintenance company.
- To maintain gender equality we have unanimously entrusted the Women's Cell and Equal Opportunity cell to carry on sensitisation programmes and work hand in hand with other committees.
- The complaints received have been made known to IQAC and college authority as it is beyond the purview of the committee to take appropriate measures.
- It has unanimously been decided that the IQAC and college authority will make a survey to check the correctness of the claims.
- In accordance with the students' demand the number of CCTV cameras has been increased from sixteen to thirty two.

  
Principal  
PANCHAKOT MAHAVIDYALAYA  
Sarbari, Neturia, Purulia

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## **STUDENTS GRIEVANCE REDRESSAL CELL**

### **ACTION TAKEN REPORT**

**Academic Year 2021-22**

#### **Actions:**

- Awareness programmes held from time to time to prevent students' involvement in ragging.
- Signage Boards has been maintained at important points.
- Online grievance lodging facility has been provided on our college website.
- To maintain gender equality Women's Cell and Equal Opportunity cell to carry on sensitisation programmes worked hand in hand.
- The complaints received were to be been made known to IQAC and college authority as it is beyond the purview of the committee to take appropriate measures. One such feedback received regarding installing more CCTV on the campus. It was forwarded as resolved.
- In accordance with the students' demand the number of CCTV cameras has been increased from sixteen to thirty two.

  
Principal  
PANCHAKOT MAHAVIDYALAYA  
Sarbari, Neturia, Purulia