## PANCHAKOT MAHAVIDYALAYA

SARBARI O P. O. NETURIA O DIST PURULIA O 723121 (WB) NAAC ACCCREDITED [Grade-B]

## **STUDENTS GRIEVANCE REDRESSAL CELL**

## **ACTION TAKEN REPORT**

Academic Year 2020-21

## Actions:

- Awareness programmes held online.
- Provision of accepting complaints received online, offline and over the phone maintained.
- Full Lockdown for Corona has forced minimal activities of this cell during this period.

