

PANCHAKOT MAHAVIDYALAYA

SARBARI o P. O. NETURIA o DIST PURULIA o 723121 (WB)
NAAC ACCREDITED [Grade-B]

STUDENTS GRIEVANCE REDRESSAL CELL

MINUTES & RESOLUTIONS

Meeting 3. Dated: 30-07-2019

MEMBERS		
Sl.	Name of the Member	Capacity
1	Dr. Saptarshi Chakraborty	President
2	Prof. Sandip Kumar Maiti	Convenor
3	Dr. Joydev Panda	Member
4	Prof. Madhurima Mullick	Member
5	Dr. SM Wahidur Rahaman	Member
6	Shri Subrata Chatterjee	Member

Agenda

- Contact numbers of different members are to be published on notice board and on the website.
- Take suggestions from the members regarding ways of addressing students' problems.
- To receive feedback from the students after redressal of the complaints.

Resolutions Adopted

- It has unanimously been decided that the phone numbers of different committee members will be published on the notice board and college website for catering to the emergent help.
- It has also been unanimously decided that government helpline numbers will also be displayed on the notice board.
- It has been decided that complaints will be received online, offline and over the phone.
- A squad is to be prepared to address vulnerable issues for hostellers.
- It has further been unanimously decided that after the complaints have been processed feedback will be taken. However, only the constructive feedback will be taken into account.


Principal
PANCHAKOT MAHAVIDYALAYA
Sarbari, Neturia, Purulia

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ACTION TAKEN REPORT

Academic Year 2019-20

Actions:

- Awareness programmes held from time to time to prevent students' involvement in ragging.
- Signage Boards has been maintained at important points.
- Online grievance lodging facility has been provided on our college website so that affected students may lodge their complaints on time and without any influence from offenders.
- Phone numbers of different committee members has be published on the notice board and college website for catering to the emergent help.
- Government helpline numbers has also be displayed on the notice board.
- Provision of accepting complaints received online, offline and over the phone implemented.
- A squad has been prepared to address vulnerable issues for hostellers.
- Feedback taken into account.


Principal
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Sarbari, Neturia, Purulia